



NATIONAL OIL CORPORATION OF KENYA

TENDER FOR PROVISION OF CLEANING SERVICES AT NATIONAL OIL HEAD OFFICE (KAWI HOUSE SOUTH C) & NATIONAL NAIROBI TERMINAL (NNT)

NOCK/PRC/03(1208)2016-2017

**NATIONAL OIL CORPORATION OF KENYA
AON MINET HOUSE, 7TH FLOOR
MAMLAKA ROAD, OFF NYERERE ROAD
P.O. BOX 58567 – 00200
NAIROBI**

Email: tenders@nockkenya.co.ke

November 2016

Tender Closing Date & Time: 5th December 2016 at 1100hrs (East African Time)

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1 SECTION I – INVITATION TO TENDER

Date: November 2016

Tender Ref No. NOCK/PRC/03(1208)2016-2017

Tender name: TENDER FOR PROVISION OF CLEANING SERVICES AT NATIONAL OIL HEAD OFFICE (KAWI HOUSE SOUTH C) & NATIONAL NAIROBI TERMINAL (NNT)

1.1 National Oil Corporation of Kenya invites sealed tenders from **women owned enterprise** duly registered with the National Treasury, pursuant to the Public Procurement & Disposal (Preference & Reservations) Regulations, 2013; for the provision of cleaning services at NATIONAL OIL HEAD OFFICE (KAWI HOUSE SOUTH C) & NATIONAL NAIROBI TERMINAL (NNT) in Nairobi; on a framework contract for three years renewable annually based on performance.

1.2 There will be a mandatory site visit to the two offices scheduled as follows:

- a. **Nairobi National Terminal located on Nanyuki Road, Industrial Area – Friday November 25, 2016 between 10:00am - 12:00pm**
- b. **National Oil Head Office, located at Kawi House, South C, Red Cross Road ,Bellevue off Mombasa Road, – Friday November 25, 2016 between 2:00pm - 4:00pm**

1.3 The tenderers may obtain further information from and inspect the tender documents at

**Procurement Department
National Oil Corporation of Kenya
AON Minet House, 7th Floor
Mamlaka Road, off Nyerere Road
P.O Box 58567 – 00200**

NAIROBI

Email: tenders@nockkenya.co.ke

during normal working hours.

1.4 The complete tender document is downloaded from the National Oil Corporation website free of charge. Bidders who download the tender document from the website **MUST** register the names and contact details of their firms on the email tenders@nockkenya.co.ke for record and any further clarifications and addenda.

1.5 The tenderer shall provide the following mandatory requirements (failure to submit the mandatory requirements will lead to disqualification from the tender process – preliminary evaluation)

- i) Copy of **valid** Tax Compliance Certificate
- ii) **Copy of Registration Certificate as women owned enterprise issued by the National Treasury pursuant to the Public Procurement & Disposal (Preference & Reservations) Regulations, 2013.**
- iii) Site Visit Certificates for the **mandatory site** visits at National Oil Head Office, Kawi House, South C and Nairobi National Terminal, Nanyuki Road Industrial Area, signed and stamped by the respective National Oil Representative.
- iv) Duly filled and signed **Tender Securing Declaration** in the format given in Section VII.
- v) Duly filled and signed Confidential Business Questionnaire (Section VII – Standard Forms).

vi) Duly filled and signed Bidder's Declaration and Integrity Pact (Section VII – Standard Forms).

In addition, the tenderer is advised to submit a comprehensive tender and evidence requested for in line with the evaluation criteria given in the Appendix to Instructions to tenderers (Clause 2.29).

1.6 Prices quoted should be net inclusive of all taxes and delivery costs, must be expressed in Kenya shillings and shall remain valid for a period of one hundred and twenty (120) days from the closing date of the tender.

1.7 Completed tender documents are to be enclosed in plain sealed envelopes, clearly labeled “**Tender for Provision of Cleaning Services at National Oil Head Office (Kawi House South C) & Nairobi National Terminal (NNT) – Ref No. NOCK/PRC/03(1208)2016-2017**” with the instructions “**Do Not Open Before 5th December 2016 at 1100hrs (East Africa Time)**” and addressed to:

**Ag. Chief Executive Officer
National Oil Corporation of Kenya
AON Minet House, 7th Floor
Mamlaka Road, off Nyerere Road
P.O Box 58567 – 00200
NAIROBI**

Must be deposited in the tender box provided at

**5th Floor, AON Minet House
Mamlaka Road, off Nyerere Road
P.O Box 58567 – 00200
NAIROBI**

to be received on or before **5th December 2016 at 1100hrs (East African Time)**. *Late tenders will be rejected no matter the circumstances.*

1.8 Tenders will be opened immediately thereafter in the presence of the tenderers representatives who choose to attend the opening at

**National Oil Corporation of Kenya
The Lounge
5th Floor, AON Minet House,
Mamlaka Road, off Nyerere Road
Nairobi**

Ag. CHIEF EXECUTIVE OFFICER

SECTION II – INSTRUCTIONS TO TENDERERS

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2.1 Eligible tenderers

- 2.1.1.** This Invitation to tender is open to all tenderers eligible as described in the instructions to tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.
- 2.1.2.** The mandatory documentation as given under the Appendix to Instructions to Tenderers – clause 2.29 must be submitted as they will be used for confirmation of eligibility of the tenders.
- 2.1.3.** The tenderers are required to submit a duly filled and signed viewing certificate (Section VII – 9) that they will use in giving the prices.
- 2.1.4.** The procuring entity’s employees, committee members, board members and their relative (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.1.5.** Tenderers shall provide the qualification information statement that the tenderer (including all members, of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.6.** Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

2.2 Cost of tendering

- 2.2.1** The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.
- 2.2.2** The price to be charged for the tender document shall not exceed KShs 1,000.
- 2.2.3** The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.3 Contents of tender documents

- 2.3.1** The tender document comprises of the documents listed below and addenda issued in accordance with clause 2.5 of these instructions to tenders
- i) Instructions to tenderers
 - ii) General Conditions of Contract
 - iii) Special Conditions of Contract
 - iv) Schedule of Requirements
 - v) Details of service
 - vi) Form of tender
 - vii) Price schedules
 - viii) Contract form

- ix) Confidential business questionnaire form
- x) Tender security form
- xi) Performance security form
- xii) Principal's or manufacturers authorization form
- xiii) Declaration form

2.3.2. The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.4 Clarification of Documents

2.4.1 A prospective candidate making inquiries of the tender document may notify the Procuring entity in writing or by post, fax or email at the entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives no later than seven (7) days prior to the deadline for the submission of tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers who have received the tender documents".

2.4.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

2.5 Amendment of documents

2.5.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.

2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.

2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

2.6 Language of tender

2.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.7 Documents Comprising the Tender

2.7.1 The tender prepared by the tenderer shall comprise the following components:

- a) A Tender Form and a Price Schedule completed in accordance with clauses 2.8, 2.9 and 2.10 below.
- b) Documentary evidence established in accordance with Clause 2.11 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted.
- c) Tender security furnished is in accordance with Clause 2.12.
- d) Confidential business questionnaire.

2.8 Form of Tender

2.8.1 The tenderers shall complete the Form of Tender and the appropriate Price Schedule furnished in the tender documents, indicating the services to be performed.

2.9 Tender Prices

2.9.1 The tenderer shall indicate on the Price schedule the unit prices where applicable and total tender prices of the services it proposes to provide under the contract.

2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable.

2.9.3 Prices quoted by the tenderer shall remain fixed during the term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to clause 2.22.

2.9.4 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)

2.9.5 Where contract price variation is allowed, the variation shall not exceed 10% of the original contract price.

2.9.6 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

2.10 Tender Currencies

2.10.1 Prices shall be quoted in Kenya Shillings unless otherwise specified in the appendix to in Instructions to Tenderers

2.11 Tenderers Eligibility and Qualifications

2.11.1 Pursuant to Clause 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if its tender is accepted.

2.11.2 The documentary evidence of the tenderers qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

2.12 Tender Security

2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Invitation to tender.

2.12.2 The tender security shall be in the amount not exceeding 2 per cent of the tender price.

2.12.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to clause 2.12.7.

2.12.4 The tender security shall be denominated in a Kenya Shillings or in another freely convertible currency and shall be in the form of:

- a) A bank guarantee.
- b) Such insurance guarantee approved by the Authority.

2.12.5 Any tender not secured in accordance with clause 2.12.1 and 2.12.3 will be rejected by the Procuring entity as non responsive, pursuant to clause 2.20.

2.12.6 Unsuccessful tenderer's security will be discharged or returned as promptly as possible, but not later than thirty (30) days after the expiration of the period of tender validity prescribed by the procuring entity.

2.12.7 The successful tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to clause 2.26, and furnishing the performance security, pursuant to clause 2.27.

2.12.8 The tender security may be forfeited:

- a) If a tenderer **withdraws** its tender **during** the period of tender validity specified by the procuring entity on the Tender Form; or
- b) In the case of a successful tenderer, if the tenderer fails:
 - i) to sign the contract in accordance with clause 2.26; **or**
 - ii) to furnish performance security in accordance with clause 2.27.
- c) If the tenderer rejects, correction of an error in the tender.

2.13 Validity of Tenders

2.13.1 Tenders shall remain valid for 90 days or as specified in the invitation to tender after date of tender opening prescribed by the Procuring entity, pursuant to clause 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as nonresponsive.

2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under clause 2.12 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

2.14 Format and Signing of Tender

2.14.1 The tenderer shall prepare two copies of the tender, clearly / marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.

2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for unamended printed literature, shall be initialed by the person or persons signing the tender.

2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.15 Sealing and Marking of Tenders

2.15.1 The tenderer shall seal the original and each copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL" and "COPY." The envelopes shall then be sealed in an outer envelope.

The inner and outer envelopes shall:

- a) be addressed to the Procuring entity at the address given in the invitation to tender;
- b) bear, tender number and name in the invitation to tender and the words: "**DO NOT OPEN BEFORE 5th December 2016 at 1100hrs (EAST AFRICAN TIME)**".

2.15.2 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".

2.15.3 If the outer envelope is not sealed and marked as required by clause 2.15.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

2.16 Deadline for Submission of Tenders

2.16.1 Tenders must be received by the Procuring entity at the address specified under clause 2.15.2 **no later than 5th December 2016 at 1100hrs (East African Time)**.

2.16.2 The procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with clause 2.5, in which case all rights and obligations of the procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.

2.16.3 Bulky tenders which will not fit in the tender box shall be received by the procuring entity as provided for in the appendix.

2.17 Modification and withdrawal of tenders

2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tender's is received by the procuring entity prior to the deadline prescribed for the submission of tenders.

2.17.2 The Tenderer's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of clause 2.15. A withdrawal notice may also be sent by cable, but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.

2.17.3 No tender may be modified after the deadline for submission of tenders.

2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to clause 2.12.7.

2.17.5 The procuring entity may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination.

2.17.6 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

2.18 Opening of Tenders

2.18.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend at **1100hrs (East African Time) on 5th December 2016** and in the location specified in the invitation to tender. The tenderers' representatives who are present shall sign a register evidencing their attendance.

2.18.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring Entity, at its discretion, may consider appropriate, will be announced at the opening.

2.18.3 The procuring entity will prepare minutes of the tender opening which will be submitted to the tenderers that signed the tender opening register and will have made the request.

2.19 Clarification of tenders

- 2.19.1** To assist in the examination, evaluation and comparison of tenders the procuring entity may at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance shall be sought, offered, or permitted.
- 2.19.2** Any effort by the tenderer to influence the procuring entity in the procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers tender.
- 2.19.3** Comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.20 Preliminary Examination and Responsiveness

- 2.20.1** The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required securities have been furnished whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.20.2** Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security may be forfeited. If there is a discrepancy between words and figures, the amount in words will prevail.
- 2.20.3** The Procuring entity may waive any minor informality or nonconformity or irregularity in a tender which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 2.20.4** Prior to the detailed evaluation, pursuant to clause 2.22, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these clauses, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- 2.20.5** If a tender is not substantially responsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

2.21 Conversion to a single currency

- 2.21.1** Where other currencies are used, the procuring entity will convert those currencies to Kenya shillings using the selling exchange rate on the date of tender closing provided by the central bank of Kenya.

2.22 Evaluation and comparison of tenders

- 2.22.1** The procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to clause 2.20.

2.22.2 The comparison shall be of the price including all costs as well as duties and taxes payable on all the materials to be used in the provision of the services.

2.22.3 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in clause 2.22.4 and in the technical specifications:

- a) operational plan proposed in the tender; and
- b) deviations in payment schedule from that specified in the Special Conditions of Contract;

2.22.4 Pursuant to clause 2.22.3 the following evaluation methods will be applied:

a) ***Operational Plan.***

The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenderers offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.

b) ***Deviation in payment schedule.***

Tenderers shall state their tender price for the payment on a schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

2.22.5 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

2.22.6 To qualify for contract awards, the tenderer shall have the following:-

- a) Score the minimum technical evaluation score as given in the evaluation criteria under the appendix to instructions to tenderers – clause 2.29.
- b) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- c) Legal capacity to enter into a contract for procurement
- d) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing
- e) Shall not be debarred from participating in public procurement.

2.23 Contacting the procuring entity

2.23.1 Subject to clause 2.19, no tenderer shall contact the procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

2.23.2 Any effort by a tenderer to influence the procuring entity in its decisions on tender evaluation tender comparison or contract award may result in the rejection of the tenderers tender.

2.24 Award of Contract

a) Post qualification

2.24.1 In the absence of pre-qualification, the Procuring entity will determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

2.24.2 The determination will take into account the tenderer's financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to clause 2.1.2, as well as such other information as the Procuring entity deems necessary and appropriate.

2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

b) Award Criteria

2.24.4 Subject to clause 2.27 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

2.24.5 The procuring entity reserves the right to accept or reject any tender and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the procuring entity's action. If the procuring entity determines that none of the tenderers is responsive; the procuring entity shall notify each tenderer who submitted a tender.

2.24.6 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

2.25 Notification of award

2.25.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.

2.25.2 The notification of award will signify the formation of the Contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.26. Simultaneously the other tenderers shall be notified that their tenders have not been successful.

2.25.3 Upon the successful Tenderer's furnishing of the performance security pursuant to clause 2.27, the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to clause 2.12.

2.26 Signing of Contract

- 2.26.1** At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.26.2** Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.
- 2.26.3** The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

2.27 Performance Security

- 2.27.1** Within fourteen (14) days of the receipt of notification of award from the Procuring entity, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to the Procuring entity.
- 2.27.2** Failure of the successful tenderer to comply with the requirement of clause 2.26 or clause 2.27.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated or call for new tenders.

2.28 Corrupt or Fraudulent Practices

- 2.28.1** The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
- 2.28.2** The procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;
- 2.28.3** Further, a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public procurement in Kenya.

2.29 APPENDIX TO INSTRUCTIONS TO THE TENDERERS

The following information for procurement of services shall complement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

Instructions to Tenderers	Particulars of appendix to instructions to tenderers
2.1	<p>Particulars of eligible tenderers</p> <p><i>a) The tenderer shall provide the following mandatory requirements (failure to submit the mandatory requirements will lead to disqualification from the tender process – preliminary evaluation)</i></p> <ul style="list-style-type: none"> i) Copy of valid Tax Compliance Certificate ii) Copy of Registration Certificate as Women owned enterprise, issued by the National Treasury pursuant to the Public Procurement & Disposal (Preference & Reservations) Regulations, 2013. iii) Duly filled and signed Tender Securing Declaration in the format given in Section VII. iv) Site Visit Certificates for the mandatory site visits at National Oil Head Office, Kawi House, South C and Nairobi National Terminal, Nanyuki Road Industrial Area signed and stamped by the respective National Oil Representative. v) A declaration by the service provider that they shall comply with minimum wage regulations as stipulated in the Labour Laws of Kenya vi) Duly filled and signed Confidential Business Questionnaire (Section VII – Standard Forms). vii) Duly filled and signed Bidder’s Declaration and Integrity Pact (Section VII – Standard Forms). <p>The successful tenderer will be required to present:</p> <ul style="list-style-type: none"> • Copies of ethics codes of conduct to be signed by their employees who will be carrying out the cleaning services • Copy of the CR12 form from the Registrar of Companies on the Registrar’s letterhead, giving the list of directors. <p><i>b) Other requirements</i></p> <ul style="list-style-type: none"> • Written references in similar and/or other assignments where applicable • Is not limited or debarred under any of the provisions of the Public Procurement and Disposal Act, 2015 and the Public Procurement and Disposal Regulation, 2006 to enter into a Contract; • Must not be bankrupt or in the process of being wound-up and is not the subject of legal proceedings for the purposes hereof; • Provide information regarding current litigation(s) in which the tenderer is involved (if any);
2.10	The currency to be used is Kenya Shillings.

Instructions to Tenderers	Particulars of appendix to instructions to tenderers		
2.12	The tender security is to be submitted in form of the Tender Securing Declaration Form, duly filled and signed.		
2.22	<p>Evaluation and comparison of tenders</p> <p>The evaluation criteria below will be used to evaluate the technical responsiveness of the tenders:</p>		
	No.	Evaluation criteria	Score
1.		<i>Proof of compliance with prevailing Labour laws including the statutory annual increments on minimum wage (Attach payment schedules for the last three months.)</i>	10
2.		<i>Evidence of remittance of NHIF Employee contributions for the last (3) months</i>	10
3.	<i>Proof and reference of experience in similar work – at least 3 works within the last 3 years</i>	<i>Provide at least three (3) Recommendation Letters & contact address 5 marks for each letter provided</i>	15
4.	<i>Proof of availability of adequate equipment for provision of the contracted service (equipment, communication facilities)</i>	<i>List of Cleaning Equipment / Machines owned by the Company e.g. Hoover machines, Scrubbing Machine, Sucker, Vacuum Cleaner etc. (Attach photos)</i>	10
5.	<i>Staff composition that adequately satisfies the cleaning needs of National Oil on a fulltime basis – the tenders should clearly specify the staff composition and provide the CVs of Key managerial staff. Give evidence of Personnel experience & qualification</i>	<ul style="list-style-type: none"> • Provide two CVs of Management staff - 2mks • Provide three CVs of Supervisory staff -3mks • Provide at least 10 CVs of other staffs currently employed by your firm – 10mks 	15
6.		<i>Demonstrate ability and capacity to provide cleaning services to the head office and the National Nairobi Terminal (NNT) as well as the LPG Plant – the tenderer’s profile should clearly bring out the ability to provide cleaning services, clearly titled as such.</i>	10
7.		<i>Proposed methodology and work plan that will adequately fit National Oil’s needs including responsiveness to emerging needs. The methodology should comprehensively elaborate on measures to be put in place in respect to security of National Oil’s employee’s property, National Oil’s property, and upholding confidentiality and uphold high responsiveness and</i>	10

Instructions to Tenderers	Particulars of appendix to instructions to tenderers	
	8. <i>flexibility.</i> <i>Must Provide evidence of being registered with NSSF. Submit either valid compliance or registration certificate</i>	10
	TOTAL	100
	<p>The minimum score to be considered technically responsive is 80 points out of the possible 100 points above.</p> <p>Only tenderers who score the minimum 80 points and above will have their financial proposals considered where award will be to the technically responsive tenderers with the lowest evaluated price.</p>	
2.24	The tender award will be to the technically responsive tenderers with the lowest evaluated price, having demonstrated capacity to provide the cleaning services.	
2.27	<p>Particulars of performance security</p> <p>The amount of Performance Security shall be 10% of the Contract Price in the format of the Performance Security Form provided in the tender document in the form of a bank guarantee drawn by a bank licensed and operating in Kenya.</p>	
2.28	<p>In addition to clause 2.28, the ethics as described below will apply:</p> <p>2.28.4 Ethics</p> <p>It is a requirement that both National Oil and prospective suppliers of goods, services and works observe the highest standards of ethics during the procurement and execution of contracts.</p> <p>In pursuance of this policy, National Oil requires that all bidders concerned take measures to ensure that no transfer of gifts, payments or other benefits to officials of National Oil and/or procurement/management staff with decision making responsibility or influence occurs. In this regard, National Oil will require all tenderers to sign, as part of the tender documents, an Integrity Pact (Section VII – Standard forms). Non-delivery of the Bidders Declaration and Integrity Pact (Section VII – Standard forms) duly undersigned by the chief executive or legal representative of the tendering party will result in exclusion of the bid/ quotation from the procurement process.</p> <p>National Oil reserves the right to suspend or cancel a tender/quotation if corrupt practices of any kind are discovered at any stage of the award process.</p>	

3 SECTION III – GENERAL CONDITIONS OF CONTRACT

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3.1 Definitions

In this contract the following terms shall be interpreted as indicated:

- a) “The contract” means the agreement entered into between the Procuring entity and the tenderer as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- b) “The Contract Price” means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations.
- c) “The services” means services to be provided by the contractor including materials and incidentals which the tenderer is required to provide to the Procuring entity under the Contract.
- d) “The Procuring entity” means the organization sourcing for the services under this Contract.
- e) “The contractor means the individual or firm providing the services under this Contract.
- f) “GCC” means general conditions of contract contained in this section
- g) “SCC” means the special conditions of contract
- h) “Day” means calendar day

3.2 Application

These General Conditions shall apply to the extent that they are not superceded by provisions of other part of contract.

3.3 Standards

- 3.3.1** The services provided under this Contract shall conform to the 7 standards mentioned in the Schedule of requirements

3.4 Patent Rights

The tenderer shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

3.5 Performance Security

- 3.5.1** Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in Special Conditions of Contract.
- 3.5.2** The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer’s failure to complete its obligations under the Contract.
- 3.5.3** The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of

a) A bank guarantee.

3.5.4 The performance security will be discharged by the procuring entity and returned to the candidate not later than thirty (30) days following the date of completion of the tenderer's performance of obligations under the contract, including any warranty obligations under the contract.

3.6 Inspections and Tests

3.6.1 The Procuring entity or its representative shall have the right to inspect and/or to test the services to confirm their conformity to the Contract specifications. The Procuring entity shall notify the tenderer in writing, in a timely manner, of the identity of any representatives retained for these purposes.

3.6.2 The inspections and tests may be conducted on the premises of the tenderer or its subcontractor(s). If conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring entity.

3.6.3 Should any inspected or tested services fail to conform to the Specifications, the Procuring entity may reject the services, and the tenderer shall either replace the rejected services or make alterations necessary to meet specification requirements free of cost to the Procuring entity.

3.6.4 Nothing in clause 3.6 shall in any way release the tenderer from any warranty or other obligations under this Contract.

3.7 Payment

3.7.1 The method and conditions of payment to be made to the tenderer under this Contract shall be specified in SCC.

3.8 Prices

Prices charged by the contractor for services performed under the Contract shall not, with the exception of any Price adjustments authorized in SCC, vary from the prices by the tenderer in its tender or in the procuring entity's request for tender validity extension as the case may be. No variation in or modification to the terms of the contract shall be made except by written amendment signed by the parties.

3.9 Assignment

The tenderer shall not assign, in whole or in part, its obligations to perform under this contract, except with the procuring entity's prior written consent.

3.10 Termination for Default

The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part:

a) if the tenderer fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity;

- b) if the tenderer fails to perform any other obligation(s) under the Contract.
- c) if the tenderer, in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

In the event the Procuring entity terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar services.

3.11 Termination of insolvency

The procuring entity may at anytime terminate the contract by giving written notice to the contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not produce or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

3.12 Termination for convenience

3.12.1 The procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entity convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.

3.12.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor on agreed amount for partially completed services.

3.13 Resolution of disputes

3.13.1 The procuring entity's and the contractor shall make every effort to resolve amicably by direct informal negotiations any disagreement or dispute arising between them under or in connection with the contract.

3.13.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

3.14 Governing Language

The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

3.15 Force Majeure

The contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

3.16 Applicable Law

The contract shall be interpreted in accordance with the laws of Kenya unless otherwise specified in the SCC.

3.17 Notices

Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by fax or E-mail and confirmed in writing to the other party's address specified in the SCC

A notice shall be effective when delivered or on the notices effective date, whichever is later.

4 SECTION IV – SPECIAL CONDITIONS OF CONTRACT

Notes on Special Conditions of Contract

The clauses in this section are intended to assist the procuring entity in providing contract specific information in relation to corresponding clauses in the general conditions of contract.

The provisions of section IV complement the general conditions of contract included in section III, specifying contractual requirements linked to the special circumstances of the procuring entity and the procurement of services required. In preparing section IV, the following aspects should be taken into consideration.

- a) Information that complement provisions of section III must be incorporated
- b) Amendments and/or supplements to provision of section III, as necessitated by the circumstances of the specific service required must also be incorporated.

Where there is a conflict between the provisions of the special conditions of contract and the provisions of the general conditions of contract the provisions of the special conditions of contract herein shall prevail over the provisions of the general conditions of contract.

SECTION IV SPECIAL CONDITIONS OF CONTRACT

- 4.1** Special conditions of contract shall supplement the general conditions of contract, wherever there is a conflict between the GCC and the SCC, the provisions of the SCC herein shall prevail over those in the GCC.
- 4.2** Special conditions of contract with reference to the general conditions of contract.

General conditions of contract reference	Special conditions of contract
3.5	Particulars of performance security The amount of Performance Security shall be 10% of the Contract Price in the format of the Performance Security Form provided in the tender document in the form of a bank guarantee drawn by a bank licensed and operating in Kenya.
3.7	The payments will be done promptly, monthly within 30 days after receipt of invoice at National Oil and confirmation of satisfactory receipt of services
3.13	The provisions of the arbitration act of the laws of Kenya shall apply.

5 SECTION V – SCHEDULE OF REQUIREMENTS

This part will include any deliverables under the service contract

Number	Description	Quantity	Delivery Time Start _____ End _____
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(The tenderer should amend as appropriate)

The cleaning services are to be provided to the following National Oil Offices:

Region	Office
NAIROBI	National Oil Head Office at Kawi House, Red Cross Road, Bellevue South C off Mombasa Road, Nairobi
	National Oil Nairobi National Terminal (NNT), Nanyuki Road, Industrial Area, Nairobi

6 SECTION VI – DESCRIPTION OF SERVICES & SCHEDULE OF REQUIREMENTS

6.1 INTRODUCTION

National Oil Corporation seeks to engage the services of a professional cleaning firm to provide comprehensive cleaning, sanitation, waste collection and disposal services for its Head Office located at KAWI House, South C and its Nairobi National Terminal located on Nanyuki Road in Industrial Area, Nairobi.

Bids are invited from eligible private sector cleaning, sanitation, waste collection and disposal service providers for a three year contract period renewable annually based on performance for provision of cleaning, sanitation, Waste collection and Disposal services on terms specified in this tender document.

6.2 SCOPE OF WORKS

DESCRIPTION OF CLEANING, SANITATION, WASTE COLLECTION SITES

The cleaning, sanitation, waste collection and disposal services will be undertaken at the worksites/offices below:

- National Oil Head Office – (KAWI House, Industrial Area)
- Nairobi National Terminal – (Nanyuki Road, Industrial Area)

Office equipment include:

- Microwaves, Refrigerators, Binding Machines, Photocopying Machines, Fax machines, Scanners, Printers, Telephones, TVs, Water Dispensers, Telephone handsets etc.
- Office Furniture
- Filing Cabinets
- Window Blinds

DESCRIPTION OF THE HEAD OFFICE, KAWI HOUSE

The office covers four (4) floors. Office partitions are a mix of both glass and wooden surfaces with aluminium biddings. Permanent walls with concrete finish are painted. Below is a description of the floor space:

Floor Finish Type	Floor Plinth Area in Sqft
Non Slip Ceramic tiles	13,056.84
Porcelain tiles	52,810
Terrazzo	13,106
Mazeras	3,099
Laminate floor boards	3,670
Screed	8,748
Carpets	16,270

GENERAL DESCRIPTION OF THE WORK AREA

The floors have a mixture of carpets and floor boards. Floors on the open working areas occupied by workstations and corridors have a mixture of floor boards and tiles. The surfaces to be cleaned include:

- Ceramic tiled
- Carpeted areas
- Wooden floors
- Concrete floors
- Mazeras finished
- Glass surfaces
- Windows
- Mirrors
- Ceilings
- Toilet seats and tiles
- Walls and High glass walls
- Furniture and office equipment
- Pavements
- Walkways
- Parking lots

The cleaning, sanitation, waste collection and disposal services will require the contracted firm to undertake the following tasks:

BUILDINGS, FURNITURE & EQUIPMENT

- Remove rubbish, dirt, stains, cobwebs or spills or foreign objects and generally ensure that all areas are free from any blemish.
- Ensure that all areas are free from any foul or unpleasant odours;
- Ensure that all polished or smooth surfaces retain their shining gloss;
- Collect and dispose all solid waste/rubbish, dirt, waste materials or refuse from the building, segregate and place in well labelled and designated bins/skip.
- Fumigate the buildings once every month and whenever the need arises;
- Check the working conditions of drainpipes, main sanitary apparatus, water pipes and drains and make any reports to the National Oil Corporation's administration, regarding any faults for rectification;
- Thoroughly scrub and polish floors once a week and whenever the need arises;
- Wipe, dust and/or clean with wet cloth all the desks tops, workstations, computer surfaces, shelves etc.
- Hoover all carpeted areas.
- Thoroughly clean all carpeted areas once a month and whenever the need arises;
- Daily clean desks, cabinets, tables, and chairs with soap and water where necessary.
- Keep all walls clean at all times.

- Cleaning and disinfecting all washrooms
- Arrange in a professional manner reception and lobby areas to meet international standards.
- Clean telephones include disinfecting handsets on a daily basis
- Clean other office equipment such as microwaves, refrigerators, binding machines, photocopying machines, fax
- Dust and clean furniture including washing fabric on a monthly basis
- Dust filing cabinets and files
- Clean window blinds to ensure no discoloration occurs
- Garbage collection twice a week
- Cleaning and waxing of wooden walls and floor
- Cleaning and Washing of parking areas and bays
- Clean window blinds to ensure no discoloration occurs
- Cleaning and Shampooing of carpeted surfaces
- Cleaning of Sand-screed floor
- Cleaning of tiled floors
- Waste/Garbage collection, Transportation and disposal (schedule to ensure we have zero waste holding)
- Dusting and cleaning of common area, waiting rooms and corridors

COMPOUNDS & PARKING AREAS

The compound areas should be kept clean by sweeping, washing, mopping etc.

- The lawns must be mowed and invasive plant species (weeds) uprooted
- Fences and hedges should be trimmed.
- Flower – beds and planted trees should be weeded and watered and manure applied where necessary.
- Watering, trimming and maintenance of all potted plants
- Planting of new flowers as directed by NOC administration.
- Manicuring and grooming of live fences
- Maintenance of grounds and compound, slashing, tending to the flowers.
- The parking areas must be swept every day in the morning before cars occupy the parking bays.
- The parking areas should be cleaned with water whenever possible at least once every two weeks preferably during weekends.

6.3 OBJECTIVE OF THE ASSIGNMENT AND SCOPE OF WORKS

The contractor will be required to provide cleaning, gardening, grounds' maintenance, watering and grooming of potted plants, pest control, fumigation, sanitation services and waste collection, transportation and disposal. These services will be carried out to a high standard level, ensuring maintenance of NOC's high corporate image at its Head Office as well as NNT& LPG Plant, and will not interfere with the smooth operation and use of the facilities by NOC staff and its visitors.

The services shall be executed and maintained in strict adherence to the contract terms and to the satisfaction of the Human Resources & Administration department, and shall be done in compliance with the instructions given from time to time.

The Contractor will provide the required tools, equipment, detergents, pesticides and other materials required for the purpose of satisfactorily carrying out the services. These detergents, consumable material and equipment shall be of kinds recommended by respective manufacturers and environmentally safe. They shall meet required environmental health standards and current and future laws and regulation on safety of workers and general users of the facility.

The Contractor shall in performing the cleaning, sanitation, waste collection, transportation and disposal services, provide its staff with adequate and suitable uniform clothing to a standard that gives safety, protection and good image to both NOC and the contractor. **The contractor shall be required to adhere to government pay rate for salaries and remuneration.**

Without limiting the generality 6.1 (Introduction), the successful contractor shall provide the following interior services;

- Remove from all office floor surfaces dirt, stains spills or foreign objects and generally ensure that the floors are maintained free from any blemish.
- Dust and dump wipe all walls and parking yards.
- Keep windows, window blinds and panes clean free from stains and cobwebs
- Dust and dump wipe furniture and fittings within the offices.
- Clean and wax all wooden surfaces
- Maintain all kitchens within the office blocks clean, with their floors and wall free of stains, blemish and their sinks scrubbed free of food stains, where applicable stain removers to be used.
- Clean and keep unsoiled toilet bowls, urinals, sinks, walls and mirrors within the toilets.
- Remove and dispose of rubbish from toilet bins, as well as office bins
- Report to NOC Administration Department or representative any disrepairs or malfunctioning equipment in the toilets including plumbing, paintings cementing e.t.c.
- Ensure that all toilets are maintained free from unpleasant odours and kept sparkling clean.
- Mop and maintain toilet floors dry at all times.
- Provide large silver dustbins (Step-bins) in the toilets to be emptied regularly.
- Provide toilet accessories that are acceptable to the Client including high quality toilet paper (White), foam hand-wash soap, disinfectant, Air freshener and maintain hand driers in working condition.
- Control pests in offices, office toilets, stores and all buildings within the premises, dispose-off paper and any rubbish from offices to designated disposal areas and collect at least three times per week.
- Using acceptable detergents and cleaning agents, maintain windows and window panes clean and free from stains and cobwebs.
- Dust and wipe all staircases and rails.
- Clean toilets, at least thrice daily, before 7.00am, at 11:00am and 3:00pm – on week days and the offices before 8.00am. Other cleaning will be regular and continuous.

The successful contractor shall provide the following Exterior services

- Control Pests and vermin, weeds in the buildings, gardens, toilets, and grounds.

- Maintain drainages, water pipes, and drains in the aforesaid premises in proper working condition.
- Maintain all grass well-watered, trim within 2''(50mm)
- Maintain all hedges included within the complex and its perimeters trimmed and kept at height not exceeding that agreed upon and specified by the Head of administration.

Inspection / Evaluation

The successful contractor shall accord the NOC Administration ample opportunity to inspect any work or service performed by the contractor to verify the quality and standard of the work. The Contractor shall provide and permit routine free and unhindered Environmental audits, surveys and inspection of work performed to establish whether it is as per the definitions and descriptions of the contract. There will be periodic waste surveillance, monitoring and Environmental Audits on the status of waste collection, storage, transportation and disposal

National Oil's Inspection and acceptance committee shall either by its self or through appointed agents conduct routine and random inspection of the services provided by the contractor, to provide a report, prior to making any payments to the contractor.

The contractor shall be informed in writing of any shortcoming in the performance of contract and shall further discuss the report and required improvements, with the HR & Administration Department, or a representative from Procurement/Legal/ Safety Health Environment & Quality Department.

Consumable Materials

The Successful contractor will be required to provide the following and any other suggested consumables for use in providing contracted services:-

6.4 BILL OF CONSUMABLE MATERIALS AND ACCESSORIES

No.	Estimate materials
1	Paper towels
2	Wooden floor Polish
3	Toilet paper
4	Toilet balls
5	Disinfectants
6	Hand soap
7	Multipurpose soaps
8	Dusters
9	Mops
10	Brooms
11	Window cleaners
12	Toilet brushes
13	Toilet bowls
14	Dust cloths

15	Force pump
16	Carpet shampoo
17	Pledge
18	Feather dusters
19	Floor cloths
20	Soft brooms
21	Hand brushes
22	Scouring pads
23	Domestic ladder
24	Gloves
25	Window squeezers
26	Bleach
27	Antiseptic
28	Toilet cleaning detergent (Harpic/equivalent)
29	Vacuum cleaner for seats (Dust sucker)
30	Washroom PVC floor polish
31	Auto-dispensing air fresheners and refilling
32	Lawn mower
33	Small buckets(Quarterly)
34	Shears
35	Slashers
36	Jembe
37	Rake
38	Panga
39	Cleaning signage
40	Dust pans (every 6months)
41	Dustbins, silver Large step bin(with pedal) with lid
42	Hovering machines
43	Shampooing machine
44	Waste trucks
45	Bin Liners

NB: Suppliers are required to work out the correct estimates to cater for the services sought for the contract period, on the basis of **monthly** and **annual** requirements.

6.4.1 Equipment

The Successful contractor will be required to provide a list of equipment including waste transportation trucks and the quantities for use in providing the contracted services

6.4.2 Staff uniform

The Successful contractor will be required to provide its staff with suitable and decent working clothes and protective gear for the purpose of both identification and safety during performance of their duties.

6.4.3 Insurance

The contractor shall take out and maintain for the duration of the contract insurance protection from a reputable insurance company to cover the contractor’s employees as well as the contractor’s liability to NOC its employees, tenants and customers or any third party arising in connection with the performance of the service.

6.4.4 Determination of rates for provision of cleaning services

The prospective contractor is required to inspect all the potential areas that could be covered in this contract and provide in their proposal, a brief description of the services and the level of standards they are able to offer and maintain under each area.

Secondly, in submitting the bids, prospective contractors should provide unit rates for provision of cleaning, sanitation, gardening/grounds, and waste collection, transportation and disposal services in the proposed areas as here under:

6.5 SERVICE SCHEDULE

The Service Provider will be required to provide cleaning services at whatever frequencies deemed necessary in order to meet the required standards. However, the schedule below is a guide to the minimum frequencies required to achieve the desired outcome.

ITEMS AND TASKS	Daily	Weekly	Monthly	Other
Air Ducts Grills and Vents (Reachable)				
Thoroughly wipe with an appropriate detergent and cloth and keep vents free from dust, also wipe area surrounding the vent/fan/air conditioner.			√	
Blinds – Venetian (Reachable and accessible)				
Thoroughly wipe with appropriate detergent and cloth.			√	
Bins				
Empty all recycling general waste containers. Spot cleaned if soiled and replace liners if soiled.	√			
Doors/Frames/Surrounds				
Spot clean and remove obvious marks.	√			
Thoroughly clean all doors including fire doors.			√	

Furnishings and Fixtures				
Wipe all hard furniture with a neutral detergent and cloth and spot clean to remove obvious stains.	√			
Vacuum and spot clean all soft furniture to remove obvious stains.			√	
Full clean soft furniture to remove all soilage and in-ground dirt.				Upon request
Hard Floors-Vinyl and Ceramic				
Damp mop with a neutral detergent, removing all marks, stains.	√			
Buff with a filtered suction polisher.		√		
Machine scrub thoroughly so that the floor is uniformly clean and free of soil and build up particularly edges and corners.			√	
Hard Floors-Concrete				
Thoroughly sweep to remove all traces of dirt debris and leaves.	√			
Spot clean to remove fresh chewing gum dirt stains	√			
Pressure wash to remove chewing gum dirt stains				Quarterly
Hand towel/ hand-soap- Replenish	√			As and when needed
High Level Surfaces (above 1.8m)				
Wipe all surfaces with a neutral detergent and cloth, spot clean remove obvious stains.				As directed by the Head of Administration
Remove cobwebs as they appear.	√			
Internal Glass in Doors and Partitions (Where reachable)				
Thoroughly clean both sides of glass including frames and sills.		√		
Spot clean glass.	√			
Kitchen Fixtures and Appliances				
Wipe all external surfaces with a neutral detergent and cloth; spot clean remove all obvious stains. All external surfaces should be free from dust and food.	√			

Ledges				
Wipe all surfaces with neutral detergent and cloth, spot clean to remove all obvious stains. All should be free from dust and food.	√			
Low Level surfaces (Below 1.8m)				
Wipe all surfaces with a neutral detergent cloth, spot clean to remove obvious stains.	√			
Mirrors				
Thoroughly clean and dry buff to remove all marks, fingerprints and smears.	√			

Soft Floors				
Thoroughly vacuum with a filtered machine, detail corners, edges and sliding door tracks.		√		
Spot clean, remove stains, spillages etc.	√			
Thoroughly shampoo and pile lift as necessary.				Upon request
Telephones-Common Use Only				
Sanitize telephone thoroughly to remove marks, soil and fingerprints.	√			
Walls				
Spot clean reachable height.	√			
Waste Collection/ Recyclable Waste				
Empty all waste containers, wipe clean and replace liner.	√			
Wash bin with neutral detergent		√		
Exterior Main Entrances				
Thoroughly clean glass or other doors, surrounds, window ledges partitions, visible glass and approaches.	√			
Spot clean glass, remove cobwebs from blinds, lights etc.	√			
Vacuum sliding door tracks with a filtered machine, detail corners, edges.	√			
Sweep thoroughly and clean mats	√			
Entry/ Lobby/ Foyer				

Thoroughly clean glass or other doors, surrounds, window ledges partitions, visible glass. (Reachable)	√			
Damp wipe counters, dust hi/low, remove cobwebs	√			
Clean floors as per Item and Task listing.	√			
Toilets				
Thoroughly clean all basins, toilets, fittings all vertical, horizontal surfaces below 1.8m with an approved detergent. Remove stains.	√			Thrice daily as per the provided schedule
Mop floor with neutral detergent.	√			
Supply/replenish consumables.	√			
Scrub toilet floor (machine scrub or scrub manually)		√		
Corridors				
Clean floors as per the Item and Task listing.	√			
Spot clean all horizontal and vertical surfaces including light switches, office partition glass, walls and doors.	√			
Lifts				
Clean floor as per Item and Task listing.	√			
Spot cleaning walls, stainless steel polishing.	√			
Stairwells				
Sweep and remove dirt.	√			
Remove cobwebs.		√		
Wipe handrails, light switches and remove reachable wall smudges.		√		
Cleaning Rooms				
Mop floor.		√		
Equipment tidily and safely stored.	√			
Cleaning agents neatly stored and correctly dispensed.	√			
Waste collection, transportation & Disposal	√			

SECTION VII: PRICE SCHEDULE (INCLUSIVE OF VAT)

Provide cleaning services as specified. Tenderers should take into account the scope of works as outlined in Section VI (Description/scope of cleaning services) while quoting.

Note:

- All Costs are inclusive of VAT and the currency is in Kenya Shillings (KES) and shall remain valid for the first year of the contract.
- In case of a discrepancy between the unit price and the total price, the unit price shall prevail.

A: CLEANING SERVICES COSTS

Item Description	Location	Area (Square Ft)	Rate per Unit Incl of VAT	Monthly Cost Incl of VAT	Annual Cost Incl of VAT
Cleaning	Head Office -Nairobi (Kawi House)				
	Nairobi National Terminal -NNT (Nanyuki Road Industrial Area)				
			GRANDTOTAL:		

B: GARBAGE COLLECTION, TRANSPORTATION & DISPOSAL COSTS

Area	Cost per Collection (3 times weekly)	Monthly Cost	Annual Cost
Head Office, Kawi House			
Nairobi National Terminal (NNT)			
GRAND TOTAL:			

C: FUMIGATION/PEST CONTROL COSTS

Fumigation	Monthly Cost	Annual Cost
Head Office, Kawi House		
Nairobi National Terminal(NNT)		
GRAND TOTAL:		

Name & Signature of tenderer (authorized signatory)

Stamp _____

C: MAINTENANCE OF COMPOUND

Location	Description of Works	Monthly Cost	Annual Cost
NNT & LPG Plant	Maintenance of the grass lawn, flower beds & potted flowers		
Kawi House	Cleaning of the 20 Parking slots of concrete & maintenance of potted flowers		
Kawi House	Maintenance of grass lawn, flower beds & potted flowers		
	GRAND TOTAL:		

D: CONSUMABLES

Material	Measure	Unit Cost
Automatic air freshener and refilling	Can	
Hand Paper towels	Bale	
Toilet paper: 2 ply, soft, strong, absorbent, high quality White tissue paper.) Jumbo rolls 99mm x125mm	Bale	
Toilet paper: 2 ply, soft, strong, absorbent, high quality white regular tissue paper	Bale	
Disinfectant	Litre	
Foam Hand wash	Litre	
Bin Liners Big (size 18 X24)	Bale	
Bin Liners Big (size 30x36)	Bale	

E: ONE OFF –THE CONTRACTOR SHALL SUPPLY AND SERVICE THE FOLLOWING

Material	Measure	Unit Cost
Automatic Air Freshener Dispenser	Piece	
Jumbo Tissue Dispenser	Piece	
Toilet Seat Sanitiser Dispenser	Piece	
Hand paper Towel Dispenser	Piece	
Foam Dispenser (hand wash)	Piece	
Bath Mat	Piece	

Name & Signature of tenderer (authorized signatory)

Stamp _____

BILL OF MATERIALS AND ACCESSORIES

The Tenderer is required to provide a bill of materials for the listed consumables, their quantities, and unit costs, as well as monthly and annual costs for services to be provided in all areas.

Note: All Costs quoted shall be inclusive of VAT and the currency in Kenya Shillings (KES).

F: Kindly itemize below any other costs that should be considered in your proposal and not listed above.

Item Description	Qty	Unit Cost	Monthly Cost	Annual Cost
		TOTAL COST		:
		GRAND TOTAL (Annual)		

Name & Signature of tenderer (authorized signatory)

Stamp _____

SUMMARY PRICE TABLE

No.	Description (Price Schedules)	Item	Amount in KShs (Monthly inclusive Cost)	Amount in KShs VAT inclusive (Annual Cost)
1.	A			
2.	B			
3.	C			
4.	D			
5.	E			
6.	F			
GRAND TOTAL (MONTHLY):				
GRAND TOTAL COST INCL OF VAT (ANNUAL) Transferred to Tender form				

Total bid price

KES _____ per month _____

Or total of KES -----Per year (words) -----

1. *Prices quoted should be inclusive of VAT – the tenderer should clearly state that their prices are inclusive of VAT. The prices should incorporate all specified requirements as given in Section VI.*
2. *For all the above the tenderers will be expected to take into consideration, any costs related to installation of the items specified in Table F.*
3. *The prices should be supported by the duly signed Viewing Certificate – Section VII – 8*
4. *The tenderers are to quote prices for all the offices having demonstrated capacity to offer the cleaning services – part quotations are not acceptable.*

The bidders are expected to clearly indicate the **monthly** and **yearly** rates that take into consideration **ALL** their cost (NET) as provided. They are expected to work out the correct estimate.

- *Note: In case of discrepancy between unit price and total, the unit price shall prevail.*

SECTION VII – STANDARD FORMS

Notes on standard forms

1. The tenderer shall complete and submit with its tender the form of tender and price schedules pursuant to instructions to tenderers clause 2.9 and in accordance with the requirements included in the special conditions of contract.
2. When requested by the appendix to the instructions to tenderers, the tenderer should provide the tender security, either in the form included herein or in another form acceptable to the procuring entity pursuant to instructions to tenderers clause 2.12.3
3. The contract form, the price schedules and the schedule of requirements shall be deemed to form part of the contract and should be modified accordingly at the time of contract award to incorporate corrections or modifications agreed by the tenderer and the procuring entity in accordance with the instructions to tenderers or general conditions of contract.
4. The performance security and bank guarantee for advance payment forms should not be completed by the tenderers at the time of tender preparation. Only the successful tenderer will be required to provide performance/entity and bank guarantee for advance payment forms in accordance with the forms indicated herein or in another form acceptable to the procuring entity and pursuant to the – conditions of contract.
5. The principal's or manufacturer's authorisation form should be completed by the principal or the manufacturer, as appropriate in accordance with the tender documents.

SECTION VII – STANDARD FORMS

- 1 Form of tender
- 2 Contract form
- 3 Confidential Questionnaire form
- 4 Tender security form
- 5 Performance security form
- 6 Bank guarantee for advance payment
- 7 Bidder's Declaration and Integrity Pact
- 8 Viewing Certificate

1 FORM OF TENDER

Date _____

Tender No. _____

To.....

.....

[Name and address of procuring entity]

Gentlemen and/or Ladies:

1. Having examined the tender documents including Addenda No's..... *[insert numbers]* of which is hereby duly acknowledged, we, the undersigned, offer to provide *[description of services]* in conformity with the said tender documents for the sum of *total tender amount in words and figures* or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.
2. We undertake, if our Tender is accepted, to provide the services in accordance with the services schedule specified in the Schedule of Requirements.
3. If our Tender is accepted, we will obtain the tender guarantee in a sum equivalent to _____ percent of the Contract Price for the due performance of the Contract, in the form prescribed by (Procuring entity).
4. We agree to abide by this Tender for a period of *[number]* days from the date fixed for tender opening of the Instructions to tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. Until a formal Contract is prepared and executed, this Tender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

Dated this _____ day of _____ 20__

[Signature] _____ *[In the capacity of]* _____

Duly authorized to sign tender for and on behalf of _____

2. CONTRACT FORM

THIS AGREEMENT made the _____ day of _____ 20____ between
..... [name of procurement entity] of
..... [country of Procurement entity] (hereinafter called “the Procuring entity”)
of the one part and [name of tenderer] of
[city and country of tenderer] (hereinafter called “the tenderer”) of the other part.

WHEREAS the procuring entity invited tenders for certain materials and spares.
Viz..... [brief description of materials and spares] and has accepted a tender by
the tenderer for the supply of those materials and spares in the sum of
..... [contract price in words and figures]

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
 - (a) the Tender Form and the Price Schedule submitted by the tenderer;
 - (b) the Schedule of Requirements;
 - (c) the Technical Specifications;
 - (d) the General Conditions of Contract;
 - (e) the Special Conditions of Contract; and
 - (f) the Procuring entity’s Notification of Award.
3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tenderer hereby covenants with the Procuring entity to provide the materials and spares and to remedy defects therein in conformity in all respects with the provisions of the Contract
4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provision of the materials and spares and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, sealed, delivered by _____ the _____ (for the Procuring entity).

Signed, sealed, delivered by _____ the _____ (for the tenderer)

in the presence of_____.

3 CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particulars indicated in Part 1 and either Part 2 (a), 2(b) or 2(c) whichever applied to your type of business.

You are advised that it is a serious offence to give false information on this form.

Part 1 General Business Name..... Location of Business Premises Plot No,Street/Road..... Postal addressTel No.Fax Email Nature of Business Registration Certificate No. Maximum value of business which you can handle at any one time – KShs. Name of your bankers..... Branch																							
Part 2 (a) – Sole Proprietor Your name in full.....Age..... Nationality.....Country of Origin..... Citizenship details																							
Part 2 (b) – Partnership Given details of partners as follows <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Name</th> <th style="width: 25%;">Nationality</th> <th style="width: 25%;">Citizenship details</th> <th style="width: 25%;">Shares</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>2.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>3.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>4.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> </tbody> </table>				Name	Nationality	Citizenship details	Shares	1.	2.	3.	4.
Name	Nationality	Citizenship details	Shares																				
1.																				
2.																				
3.																				
4.																				
Part 2 (c) – Registered Company Private or Public State the nominal and issued capital of company Nominal KShs. Issued KShs. Given details of all directors as follows <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Name</th> <th style="width: 25%;">Nationality</th> <th style="width: 25%;">Citizenship details</th> <th style="width: 25%;">Shares</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>2.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>3.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>4.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> </tbody> </table>				Name	Nationality	Citizenship details	Shares	1.	2.	3.	4.
Name	Nationality	Citizenship details	Shares																				
1.																				
2.																				
3.																				
4.																				
Date.....Signature of Candidate.....																							

4 TENDER SECURING DECLARATION FORM

(The Bidder shall complete in this Form in accordance with the instructions indicated)

Date :.....(*insert date as day, month and year*) of Bid Submission)

Tender No..... (*insert number of bidding process*)

To: **National Oil Corporation of Kenya**

We, the undersigned, declare that:-

- 1 We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration.
- 2 We accept that we will automatically be suspended from being eligible for bidding in any contract with the Purchaser for the period of time of (insert number of months or years) starting on (insert date), if we are in breach of our obligation(s) under the bid conditions, because we:-
 - a) have with our Bid during the period of bid validity specified by us in the Bidding Data Sheet; or
 - b) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity,
 - i) fail or refuse to execute the Contract, if required, or
 - ii) fail or refuse to furnish the Performance Security, in accordance with the ITT
- 3 We understand that this Bid Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of
 - i) our receipt of a copy of your notification of the name of successful Bidder, or
 - ii) twenty-eight days after the expiration of our Tender
- 4 We understand that if we are a Joint Venture, the Bid Securing Declaration must be in the name of the Joint Venture that submits the bid and the Joint Venture has not been legally constituted at the time of bidding, the Bid Securing shall be in the names of all future partners as named in the letter of intent.

Signed: (*insert signature of person whose name and capacity are shown*) in the capacity of (*insert legal capacity of person signing the Bid Securing Declaration*)

Name: (*insert complete name of person signing the Bid Securing Declaration*)

Duly authorized to sign the bid for and on behalf of: (insert complete name of Bidder)

Date on Day of(*insert date of signing*)

5 PERFORMANCE SECURITY FORM

To:

[name of the Procuring entity]

WHEREAS..... [name of tenderer]

(hereinafter called “the tenderer”) has undertaken, in pursuance of Contract No. _____
[reference number of the contract] dated _____20____to

supply.....

[Description services](Hereinafter called “the contract”)

AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Tenderer’s performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the tenderer a guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the tenderer, up to a total of
[amount of the guarantee in words and figures],

and we undertake to pay you, upon your first written demand declaring the tenderer to be in default under the Contract and without cavil or argument, any sum or sums within the limits of

[amount of guarantee] as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the _____ day of 20

Signature and seal of the Guarantors

[name of bank or financial institution]

[address]

[date]

6 BANK GUARANTEE FOR ADVANCE PAYMENT

To.....

[name of tender].....

Gentlemen and/or Ladies:

In accordance with the payment provision included in the special conditions of contract, which amends the general conditions of contract to provide for advance payment,

.....

[name and address of tenderer][hereinafter called “the tenderer”] shall deposit with the Procuring entity a bank guarantee to guarantee its proper and faithful performance under the said clause of the contract in an amount of
[amount of guarantee in figures and words].

We, the *[bank or financial institution]*, as instructed by the tenderer, agree unconditionally and irrevocably to guarantee as primary obligator and not as surety merely, the payment to the Procuring entity on its first demand without whatsoever right of objection on our part and without its first claim to the tenderer, in the amount not exceeding
[amount of guarantee in figures and words].

We further agree that no change or addition to or other modification of the terms of the Contract to be performed thereunder or of any of the Contract documents which may be made between the Procuring entity and the tenderer, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition, or modification.

This guarantee shall remain valid and in full effect from the date of the advance payment received by the tenderer under the Contract until *[date]*.

Yours truly,

Signature and seal of the Guarantors

[name of bank or financial institution]

[address]

[date]

7 BIDDER’S DECLARATION AND INTEGRITY PACT

BIDDER’S DECLARATION

We/I the undersigned, in the capacity of for [name of the company/firm/individual] certify that the **bidder is not in any of the following situations:**

- 1 Bankruptcy; are the subject of proceedings for a declaration of bankruptcy, or of an order for compulsory winding up or administration by court, or of any other similar proceedings;
- 2 Payments to us have been suspended in accordance with the judgment of a court other than a judgment declaring bankruptcy and resulting, in accordance with our national laws, in the total or partial loss of the right to administer and dispose off our property;
- 3 Legal proceedings have been instituted against us involving an order suspending payments and which may result, in accordance with our national laws, in a declaration of bankruptcy or in any other situation entailing the total or partial loss of the right to administer and dispose of our property;
- 4 Are being wound up, or our affairs are being administered by court, or have entered into an arrangement with creditors, or have suspended business activities or are subject to an injunction against running business by a court of law;
- 5 Have been convicted by a final judgment of any crime or offence concerning our/my professional conduct;
- 6 Are guilty of serious misrepresentation with regard to information required for participation in an invitation to tender or execution of a tender already awarded; and
- 7 Are in breach of contract on another contract with the Government of Kenya or other local or international contracting authority or foreign government.
- 8 Have been convicted of an offence concerning our/my professional conduct by a court of law, or found guilty of grave professional misconduct;
- 9 Have not fulfilled obligations relating to payments of taxes or statutory contributions.

If the bidder is in any of the above listed situations, kindly attach documents giving details of the situation.

Names in full: [.....]

Duly authorized to sign this bid on behalf of (bidder’s name):

[.....]

Place and date: [.....]

Stamp of the firm/company:

INTEGRITY PACT

Bidder's Oath to fulfill the Integrity Pact

Accepting that transparent business management and fair public administration are key to social development and national competitiveness, and in an effort to purge corruption and apply sanctions to corrupt businesses, and in full support of the worthy goals of this Integrity Pact, concerning the present tender for: _____, all personnel of _____ and its sub-contractors and agents hereby agree that:

1. We shall not conduct any unethical business practices, such as bid-rigging for the sake of a particular bidder to win the bid, or price-fixing. If proven as a fact that we have engaged in bid-rigging for the sake of a particular bidder to win the bid, we shall accept to be prohibited from submitting bids placed by National Oil Corporation of Kenya (herein referred to as NATIONAL OIL) for a period of two (2) years. If proven that we have discussed with other bidders in a bid to fix a price, or rigged a bid for a particular bidder to win the bid, we shall accept the prohibition from submitting bids placed by NATIONAL OIL for a period of two (2) years. If any unethical behaviour is tantamount to a fraudulent practice, we accept that such a case may be handed over to the authorities for investigation and possible prosecution.
2. In the process of bidding, or concluding or execution of a contract, we shall not offer any bribe, gifts, entertainment or any other undue benefits directly or indirectly to related officials, and in case it is proved that we have violated any terms of this Integrity Pact in relation with a bid, or concluding or execution of a contract, or offered bribes for favours in a contract, to win a contract, or facilitate payment which should not have been forthcoming, we shall accept the prohibition from submitting a bid placed by NATIONAL OIL for a period of two (2) years. If proven as a fact that we have offered bribes to NATIONAL OIL or related officials for favours regarding a bid or contract to a bidder or a winning bidder, or for the purpose of faulty execution of the objectives of a contract, we shall accept the prohibition from submitting bids placed by NATIONAL OIL for a period of two (2) years. If proven that we have offered bribes to NATIONAL OIL or related officials in relation to bidding, or concluding or execution of a contract, we shall accept the prohibition from submitting bids placed by NATIONAL OIL for a period of two (2) years.
3. In case it is proven that we have offered bribes to a related official or a NATIONAL OIL official regarding a bid, or concluding or execution of a contract, we shall accept the cancellation of the contract, and shall not file any civil, administrative or criminal appeals.
4. We shall make our best effort to institute a Company Code of Conduct that prohibits bribery, bid rigging/fixing or any other corrupt practices in business relations with officials and NATIONAL OIL, and a company regulation that prohibits any retaliatory acts toward anyone reporting inside corruption.
5. In addition, I confirm on behalf of the bidder that the details included in the bidders profile and experience sheet and our quotation are correct to the best of my knowledge and belief. In addition, we authorize, NATIONAL OIL to seek information from any source to confirm our compliance with the requirements of this Integrity Pact.

6 The bidder authorizes NATIONAL OIL, to seek information from any source, including publication of the name of the bidder to confirm that the bidder is compliant with the requirements of this Integrity Pact.

We shall fulfill this Integrity Pact as a solemn oath made on the basis of mutual trust, and, if and when we win a bid, we shall sign and fulfill the above as a “Special Condition of Contract,” and not file any civil, administrative or criminal appeals regarding any of the above terms.

Dated: _____

Signed by: _____
(Chief Executive/Managing Director)

Full Name printed: _____

8 VIEWING CERTIFICATE FOR PROVISION OF CLEANING SERVICES

To: **NATIONAL OIL CORPORATION OF KENYA**

WHEREAS..... [name of tenderer]

(hereinafter called “the tenderer”) has undertaken, in response to Tender No. **NOCK/PRC/03(1208)2016-2017 for provision of cleaning services at National Oil Head Office & NNT, dated November 2016**, the viewing and confirmation of cleaning needs of the offices with confirmation from the below listed National Oil representatives at the said offices:

Region	Office	Contact person	Telephone contact
NAIROBI	National Oil Head Office at Kawi House, South C, Bellevue off Mombasa Road	Esther Mwandoto	0206952000/ 0734333000/ 0722203747
	National Oil Nairobi National Terminal (NNT), Nanyuki Road, Industrial Area, Nairobi	Esther Mwandoto	0206952000/ 020558952 / 0202180091
	National Oil LPG Plant at NNT, Nanyuki Road, Industrial Area, Nairobi.	Esther Mwandoto	0206952000/ 020558952 / 0202180091

AND WHEREAS it has been stipulated by you in the said tender that the tenderer shall quote prices as per the site visits, I/we hereby issue this viewing certificate confirming:

- i) the prices quoted are based on actual needs of the offices and are not speculative; and
- ii) I/we visited the National Oil offices listed below and will give the services as per Section VI of the tender document and as per the needs applicable to the office.

Name of Office Visited: _____

(each office will have its own viewing certificate)

Name of National Oil representative confirming visit: _____

Signature of National Oil representative confirming visit: _____

Date: _____

Name of Tenderer’s authorized signatory: _____

Signature of the Tenderer’s authorized signatory: _____

Date: _____

9 LETTER OF NOTIFICATION OF AWARD

Address of Procuring Entity

To: _____

RE: Tender No. _____

Tender Name _____

This is to notify that the contract/s stated below under the above mentioned tender have been awarded to you.

1. Please acknowledge receipt of this letter of notification signifying your acceptance.
2. The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.
3. You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.

(FULL PARTICULARS) _____

SIGNED FOR ACCOUNTING OFFICER